

# SIT! SHAKE! FOLLOW THESE RULES! GOOD BOY!!



Toby, Socks, Laika, Gotta, Sparky... welcome to Portal de la Marina. We are very excited to receive you and that you can come with your owners, accompanying them in their days of shopping and leisure. And to make our coexistence even easier, we will have to follow these simple rules. Wow, what excitement to see dogs around here.



How does your buddy behave? Please, **avoid coming with your pet if they are not very sociable**, bark frequently at strange people or animals, or if it's habitual for them to relieve themselves where they shouldn't. Nobody knows better than you if your buddy is ready to come.

Pets are allowed to enter the Shopping Center in accordance with the limitations included in these rules, in so that, **upon entering with your pet it is understood implicitly, that they are accepted and respected.**



We have created an icon so you know which places you can enter with your pet. If you see that in **their shop window they are identified as "Pet friendly"**, go ahead. If not, we ask you to please come back another time without them.

**Your pet should be with you at all times, please. In no case should they be let loose in the shopping center:**



- In the case of dogs, they must walk or stay with you, having a **leash** on at all times.
- In the case of small dogs, they can go in your arms or inside a **carrier**.
- If your pet is a dog qualified as "PPP" (**Potentially dangerous dog**) they must proceed, in addition to being secured by a non-extensible leash no greater than two meters long, with a **muzzle** suitable for its morphological characteristics and comply with everything indicated in the regulations in force at all times, either State regulations, such as the regulations of the Autonomous Community Valenciana and the Ondara City Council in terms of PPP breeds (Dogs Potentially Dangerous) (Municipal Ordinance on Animals of Company (Exp 1951/2013).
- If you decide to come with another type of pet, you must always carry it in its **carrier**.



**Their access is not allowed on the terraces and inside the catering establishments**, the premises themselves will be the ones that determine if they allow their entry.

**Avoid going with your pet if it is a female in heat**, since this cycle can alter the behavior of another female or male that is on site. The same caution applies if **your pet does not have complete their vaccinations** and/or deworming, as it could harm to other animals that are in the facilities of the Shopping Center.



**It is not permitted for pets to climb on the furniture of the shopping center, or to leave them alone tied up at any point in the Center.**

We allow **the access of only one pet per person**, and it must always be an adult who is responsible for them.



**Please do not allow your pet to perform their physiological needs within the facilities of the Shopping Center.** If you can't avoid it, proceed with the necessary collection and cleaning. Please notify our cleaning service or security so that the area can be disinfected.

It is **prohibited for pets to access bathrooms, lactation rooms, children's areas, exhibition halls and coworking rooms of the Shopping Center.** This standard does not apply to assistance dogs for the blind.



For your pet's own safety, **it is forbidden to use the stairs or escalators with them in the Shopping Center.** If you need to, you can go with them in the elevators, always avoiding disturbing other users.

The staff of the Shopping Center cannot assume any responsibility for the **surveillance or custody of pets** that access the Shopping Center.



When accessing the Shopping Center, **the holder of the animal assumes the watch, custody and absolute responsibility of the same**, for which, consequently, you will assume any responsibility derived from the behavior of the animal, expressly exempting the Owner of the Portal Shopping Center from the Marina, as well as its managers and employees from property damage and extra-patrimonial damage that your pet may cause during its stay in the shopping center.

**The bearer and/or owner of the animal, as appropriate, will assume the civil, administrative or/and criminal liability** that derives from the possession or ownership thereof or/and by the behavior of the animal, and will hold the Owner of the Portal Shopping Center, its managers and employees completely unharmed before any judicial or extrajudicial claim that is presented for these acts, with the holder and/or owner of the animal assuming expressly, compensation for damages that could take place, among which could be found, in any case, the payment of the costs incurred for the adequate defense of the matter.



**The Portal de la Marina Shopping Center reserves the right of admission** for any pet whose behavior affects the normal and calm stay of visitors in the shopping center.

**The Shopping Center may limit the access of pets** due to crowds or for the safety of visitors and the animals themselves.

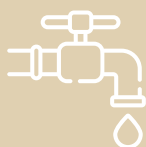


**All these standards will be applicable both in commercial levels and in the underground car park and the exterior spaces of the Center.**

**The Portal de la Marina Shopping Center reserves the right to modify these general rules of access** and stay of pets, in any moment, in accordance with the policies and protocols that are considered most adequate for the safety and health of visitors.



## **WE HAVE EVERYTHING PREPARED FOR THEM TO PURR IN DELIGHT IN PORTAL DE LA MARINA.**



**Water drinking fountain outside.**  
Main pedestrian access path.



**Loans of leashes and muzzles** at the main Information Point.



**Bags for the collection of waste,** in case of unforeseen circumstances at the Point of Customer Support.



**In the case of necessity and/or urgency** you can call or send a Whatsapp to the telephone number 965 766 780

**Thank you so much  
for following the rules  
and helping us to coexist.**

**We're going to have a great time  
walking together!**

